



# ROSHAWA

## Business Ethics

- ❖ We follow the best business ethics upholding the highest global professional standards operations following the law of the land.
- ❖ We show no discrimination among our customer's however big or small and treat each one of them as a valuable customer with same respect and dignity.
- ❖ We respond to complaints immediately either major or minor. As a first step we send our representative to check the genuinenity of complaints and action taken accordingly.
- ❖ If the complaint is major, we totally replace the yarn or pay compensation as the case warrants.
- ❖ We also employ third party checking in case customer disagrees with our response in order to settle the problems in most amicable manner possible.
- ❖ In case the customers totally unhappy with our response, might approach BD court.
- ❖ Also we maintain all LEGAL records and pay TAX as per the law of the land and do not deviate on any occasion.
- ❖ WE DON'T BRIBE OR INVOLVE IN CORRUPTION OR SCAM TO EVADE TAX.



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